Strategic Business Solutions
- Transformational Leadership and Culture Change
- Global Strategy
- Innovation
- Business Process Improvement
- Top Line Sales Growth
- Inventory Reduction and Working Capital Reduction
- Margin Improvement
- Delivery and Lead-Time Improvement
- Executive Coaching
- Family Business Counseling
- Succession Planning
- Supply-Chain Management
- Quality Management System Implementation

Professional Development
- Supervisory Development
- Team Leader Training
- Problem-Solving Skills
- Valuing Diversity
- Leadership (including Women in Leadership)
- Sexual Harassment
- Curing Negativity in the Workplace
- Train the Trainer
- Structured On-the-job Training
- Project Management

Essential Skills
- Customized Skill Assessments
- English as a Second Language
- Workplace Reading
- Shop Math
- Professional English Skills
- Business Writing

IT/Computer
- MS Office Suite (at your location or ours)
- Cyber-Security (WEBIT Partner)

Technical Skills
- Technical Apprenticeships
- Maintenance Training
- Machining & CNC
- Welding
- OSHA Safety Compliance
- Blueprint Reading & GDT
- Precision Measurement
- Electrical/Electronics
- Fluid Power

Customer-Focused Solutions
- Customer Service
- Sales Strategies
- Negotiating Skills

Healthcare
- Lean Six Sigma Healthcare Certification

Lean Operations
- Intro to Lean
- Lean Assessment
- A3 Problem Solving
- Visual Management using 5S
- Mistake Proofing
- TPM and Lean Maintenance
- Set Up Reduction
- Value Stream Mapping
- Running a Lean Event
- Lean for Office and Administrative Processes

Six Sigma
- Lean Six Sigma Black Belt Certification
- Six Sigma Green Belt Certification
- Six Sigma Yellow Belt Certification
- Lean Six Sigma Master Black Belt Certification

ISO Standards Implementation
- IATF 16949, ISO 9001, ISO 14001
- Internal Audits
- Internal Auditor Training

Quality Training – Core Tools
- Failure Mode and Effects Analysis (FMEA)
- Design of Experiments (DOE)
- Measurement Systems Analysis (MSA)
- Root Cause Analysis
- Advanced Quality Planning (APQP)
- Production Part Approval Process (PPAP)
- Statistical Process Control (SPC)

For more information, please contact Kristin Roadman at kroadman@chicagolandchamber.org or (312) 494-6718.

About Illinois BIS
Illinois BIS is a non-profit organization headquartered in Naperville, Illinois, that provides professional consulting and training services to U.S. companies. Since 1983, Illinois BIS experts and advisors have trained more than 75,000 employees across industries and in a variety of areas. BIS clients represent companies in diversified manufacturing, energy, healthcare, logistics, transportation, financial services and many other industries.